

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors: Peter McCullagh; Mark Stevens; Michael Paulson; Marc Salinas  
Cameron Janes; Anastasia Cheung; Edmund Leonard  
Assignee: Siebel Systems, Inc.  
Title: VALUE DIAGNOSTIC TOOL  
Application No.: 10/661,877 Filing Date: September 11, 2003  
Examiner: Candice D. Carter Group Art Unit: 3629  
Docket No.: OIC0224US Confirmation No.: 8772

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Austin, Texas  
April 13, 2009

Mail Stop Amendment  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE TO NON-FINAL OFFICE ACTION**

Dear Sir:

This paper is responsive to the Office Action dated January 12, 2009, having a shortened statutory period expiring April 12, 2009, setting a due date of April 13, 2009 (since April 12, 2009 falls on a Sunday). Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification are presented in this paper.

No Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

No Amendments to the Drawings are presented in this paper.

**Remarks** begin on **page 12** of this paper.